



Open 0600-2200
7 Days a Week

AMC GRAM PASSENGER TRAVEL INFORMATION

437th Aerial Port Squadron

Charles L. Shaub Passenger Terminal, Joint Base Charleston, SC

<https://www.amc.af.mil/AMC-Travel-Site/Terminals/CONUS-Terminals/Joint-Base-Charleston-Passenger-Terminal/>

Passenger Service Center Phone {843} 963-3083/3048 DSN (843)963-3083/3048
24 Hour Flight Recording Phone (843)963-0114 DSN (843)963-0114



437APS.SpaceA
@us.af.mil

Welcome to Joint Base Charleston. Our goal at the Charleston Passenger Terminal is to make your travel as comfortable and enjoyable as possible. The following local area information is provided to assist you. If you have any questions or problems during your travel, please contact one of our quality passenger service representatives at the above numbers 0600-2200/ 7 days a week. We look forward to serving you now and in the future! The Interactive Customer Evaluation (ICE) QR code below is a direct line to terminal leadership allowing you to leave comments for any passenger terminal.

Sincerely,
David A Martin, Maj, USAF Commander,
437th Aerial Port Squadron

Non-Apparent Disabilities : *Passengers with non-apparent disabilities such as hearing impairment, asthma, or pacemakers should advise Passenger Service Agents at the time of check-in. *Open toe/heel shoe, to include 5-finger footwear, are prohibited**

Traveling with Pets

Passengers traveling with pets must keep their pets inside their kennel/carrier at all times while inside the building ; Service Animals are the exception. Please remember, you, the owner are responsible for obtaining all required documentation, e.g., microchip, immunizations, border clearance requirements, DD Form 2208 Rabies Vaccination Certificate or civilian equivalent, DD Form 2209 Veterinary Health Certificate or civilian equivalent, bi-lingual certificates and proof of ownership. Please refer to the following websites for guidance and/ or instructions;

DoD Personal Property Consignment Instruction Guide

"Pet Immigration Requirements" <https://move.mil/sme>

"Pet Travel Brochure" AMC Travel Site <https://www.amc.af.mil/Home/AMC-Travel-Site/>

AMC values your feedback.
Log on today and let us know about
your experience with us!
JB Charleston, SC
<https://ice.disa.mil/index.cfm>



LET US KNOW HOW WE'RE DOING
ICE
INTERACTIVE CUSTOMER EVALUATION



Military Lodging

Inns of Charleston Open 24/7 {843} 963-8000

Contact for availability

Local Lodging

Wingate by Wyndham	(843) 554-7154
Courtyard by Marriott	(843) 572-7490
DoubleTree by Hilton	(843) 518-6200
TownePlace Suites	(843) 990-7777
Sleep Inn	(843) 572-8400
SpringHill Suites by Marriott	(843) 572-8866
Country Inn & Suites by Radisson	(843) 203-8665
Suburban Studios	(843) 747-7500

Transportation

AMTRAK	(800) 872-7245	Enterprise
Nandu Cab	(843) 330-6021	Budget
Greyhound Bus Lines	(800) 231-2222	National
Most Wanted Trans.	(843) 478-5959	Thrifty
Shuttle Etc.	(843) 832-8888	Avis
Hello Say When Taxi	(843) 709-8953	Hertz
Uber	Uber App	

Car Rental Agencies

(843) 767-1109/ {800} 261-7331
(843) 552-1771/ {800} 218-7992
(843) 767-3078/ {800} 328-4567
(843) 552-1400/ {800} 847-4389
(843) 767-7030/ {800} 577-1521
(843) 767-4554/ {800} 654-3131

JB Charleston does not have base shuttle service. Active Duty traveling on orders may contact Base Transportation at {843} 963-4236 or DSN 673-4236 to set up "U-drive-it" service. Active Duty traveling in groups of 20 or more may call for rides to/from the Charleston International Airport

Quick Reference Telephone Numbers

American Red Cross (After Hours)	(843) 963-3377	
Airman & Family Readiness Center	(843) 963-4406	Shoppette/Gas Station
Base Exchange (BX)	(843) 552-5000	Leisure Travel
Base Locator/Operator	(843) 963-1110	Commissary
Chaplain Services	(843) 901-1533	Legal Office
Law Enforcement Desk	(843) 963-3600	Base Library
Visitor Center	{843} 963-5729	Charleston International Airport Info
Main Gate	(843) 963-5681	Line
		(843) 207-0615
		(855) 873-7782
		(843) 963-7469
		(843) 963-5502
		(843) 963-3320
		(843) 767-7009

This does not constitute endorsement by Air Mobility Command or the United States Air Force

ON-BASE DINING :

Gaylor Dining Facility: {0600-0900, 1030-1330, 1630-1830, 2300-0100}	{843} 963-3103
BX Food Court	{843} 552-9415
Wrenwood's Golf Course: {0700-1700}	{843} 963-1833
Charleston Club: {Mon-Tue: 0800-1300, Wed-Fri: 0800-1500}	{843} 963-3922

AMC FORM 76

Information Current as of 28 Jan 2025

